

Job Title:

Reporting to:
Directorate

Direct Reports:

Events – Healthcare Professional – Paramedic (Casual)

Event Operations Manager

Clinical Operations

N/A

Job Band:

Team

£ 26.88 p/h

Event Operations

Job Summary

- St John Ambulance provide First Aid and Medical Provision to thousands of events each year. You will be providing clinical care to patients presenting to St John Ambulance across our exciting and varied events portfolio.
- Our Event Healthcare Professionals will be providing pre-hospital care at a large range of exciting events such as music festivals, motoring, equestrian & sports events. You will be supported with modern equipment and vehicles, working alongside our volunteers and other employed St John people
- This role will primarily involve shifts during sociable hours although some may be long in duration.
- You will be working alongside a blended team of SJA volunteers, event organisers and other uniformed emergency services at events demonstrating clinical leadership and support.
- It is essential that you can evidence regular and recent experience in managing acutely unwell patients in the pre-hospital environment.
- You will be expected to act in accordance with SJA HEART values and our policies and procedures, while adhering to your regulatory body's codes of conduct and standards.

Key Responsibilities

- Willing to accept work at various event deployments on a casual basis as advertised by the Events Team to provide care to patients
- Deployments on events may include ambulance crew or stationed at a Treatment Centre; flexible approach required
- Deliver clinical care, in line with the standards set by your regulatory body (HCPC).
- Work to the Scope of Practice framework set by St John Ambulance.
- Utilise senior clinical help when faced with situations / clinical presentations outside of your knowledge base.
- Ensure appropriate and timely referrals are made to other agencies, utilising agreed procedures.
- Work with the event clinical management team to maintain infection, prevention, and control standards.
- Champion and exemplify compassionate clinical leadership and St John values.
- Adhere to the policy and procedures of St John Ambulance including (but not limited to), IPC, Health and Safety, patient documentation, confidentiality, consent, and capacity, safeguarding uniform and incident reporting.
- Perform any other duties commensurate with these responsibilities, the band of the post and skills and qualifications of the post-holder.

Important things you need to know about this job

- The event deployments are varied and will require travel across the region – having own means of transport is essential
- You must be able to adequately rest before and after your shift, to provide a high standard of clinical care.
- Uniform, equipment and medicines will be provided for this role.
- If you are unable to meet the requirements of "Urgent Care" on the SJA Pillars of Practice, support may be provided to those requiring minimal training to achieve this status.
- Line management and ongoing clinical support will be shared between the Event Operations Manager and Clinical Team.

Our Values and Commitment to Equity, Diversity, and Inclusion

- Our Values spell HEART which stands for Humanity, Excellence, Accountability, Responsiveness and Teamwork.
- Everyone who works at St John needs to be familiar with the HEART values and exemplify them.
- We are committed to being an organisation that is inclusive and welcoming of individual differences while championing equity of treatment and opportunity.

Person specification

This is a specification of the experience, skills etc. that are required to effectively carry out the duties and responsibilities of the post (as outlined in the job description) and forms the basis for selection.

Requirements	Essential	Desirable
Education and Qualifications		
Registered paramedic – Excludes NQP Newly Qualified Paramedic (without cautions or restrictions).	✓	
Evidence of CPD activity within the previous 12 months.	✓	
Educated to degree level, or evidence of post registration advance study.	✓	
ILS / ALS / P I L S / APLS / ATLS / PHTLS provider qualification(s).		✓
Experience		
Experience in safely discharging patients	✓	
Demonstrable experience in managing emergency and critically ill patients	✓	
Experience of accessing and/or referring to alternative care pathways.	✓	
Ability to align to the “Urgent Care” SJA Pillar of Practice (Matrix found on post webpage)	✓	
Ability to align to the “Emergency Care” SJA Pillar of Practice (Matrix found on post webpage)		✓
Experience of working in non-traditional clinical roles (i.e. crowd/ event medicine)		✓
Experience of mentoring students/others.		✓
Skills, knowledge, and abilities		
Excellent interpersonal skills with ability to communicate effectively at all levels	✓	
Willing to undertake unsociable shifts		✓
Confident in performing intravenous cannulation	✓	
Ability to use Microsoft® applications at intermediate level		✓
Robust decision-making ability, both when working alone and when working as part of a team.	✓	
Able to work alone or as part of a multidisciplinary team.	✓	
Commitment to giving high quality care	✓	
Able to effectively communicate with others, while paying due regard to patient confidentiality.	✓	
Able to produce timely, accurate and legible records relating to patient care.	✓	
Displays an even temperament and resilience to pressure.	✓	
Experience of leading a small team of clinicians (including non-registered colleagues)	✓	
Be willing and able to exemplify the HEART values	✓	

This job description is intended as an outline indicator of general areas of activity and will be amended in light of the changing needs of St John Ambulance. It is expected that the post holder will be as positive and flexible as possible in using this document as a framework.

Initials: LR

Date of preparation: 31/03/2025

Job Approved Date: [Date approved by Job Approval Panel]

Version: 1.0 Events – Healthcare Professional Paramedic (Casual)

Ref: JDPS/H&VO/Event Operations/Events HCP (Casual)