

Job Title:	Facilitator (Young Responders)		
Reporting to:	Project Coordinator (Young Responders)	Job Band:	5
Directorate	Youth & Education	Team	Young Responders
Direct Reports:	0		

Job Summary

Young Responders is an exciting project that started delivering street first aid sessions during 2023 as part of St John Ambulance. The project was created to engage and empower young people from diverse communities who face the greatest health inequities to become active health citizens, through practical physical first aid and mental awareness sessions relevant to the challenges they face.

The programme is aimed at young people aged 11 to 25, who would not typically come through our doors delivering first aid training to young people from under-served communities and over the last three years they reached a further 70,000 Young People.

Working as part of the team as a Facilitator you will support the growth of the service and be responsible for directly leading and delivering first aid workshops with community organisations and educational settings. This role will also offer pastoral support as we grow our Volunteer team offering mentoring and guidance to those delivering sessions supporting their welfare and wellbeing.

The role is for 35 hours, flexible working, to meet the needs of our clients, and we are looking for someone who is empathetic and feels passion about supporting Young People. The role is to cover the whole of the region so extensive travel is essential.

Key Responsibilities

- Work collaboratively with the Project Coordinators to plan the delivery of young responder first aid sessions in the community
- Work with the Project Manager to identify and build partnerships with local organisations and educational settings to support project delivery
- Engage with a range of stakeholders both internally and externally to St John Ambulance
- Liaise with the Delivery Teams to promote the project in the community
- Effectively provide pastoral support and guidance to the Volunteer team to ensure their welfare and wellbeing
- Be aware of the contextual safeguarding issues that might arise, raising concerns and supporting young people in accordance with St John Ambulance policy
- Ensure training sessions held in the community are risk assessed and registered as per current St John Ambulance procedures
- Manage your own resources needed to deliver your sessions
- Consolidate feedback and reviews of the project to improve young people's and volunteer's experience
- Ensure all project administration is completed, including the enrolment and feedback processes
- Be willing to take part and contribute to PR opportunities capturing and sharing good news stories and case studies.
- Be proactive on internal and external social media channels to promote the service, your role and the young people we support.
- Perform any other duties commensurate with these responsibilities, the band of the post and skills and qualifications of the post-holder

Important things you need to know about this job

- Willing to travel to various locations to deliver and support training sessions, out of area and overnight stays may be required
- Need to be a car owner and driver with business insurance to cover business use (mileage paid) and able and willing to transport the items required to run sessions
- Have options to work from our offices, at home, or a hybrid of both
- As a 35 hours role flexibility is essential as sessions vary across the week including weekdays, evenings, weekends, and some public holidays

Our Values and Commitment to Equality, Diversity and Inclusion

- Our Values spell HEART which stands for Humanity, Excellence, Accountability, Responsiveness and Teamwork.
- Everyone who works at St John needs to be familiar with the HEART values and exemplify them.
- We are committed to being an organisation that is inclusive and welcoming of individual differences while championing equality of treatment and opportunity.

Requirements	Essential	Desirable
Education and Qualifications		
Educated to GCSE level or equivalent (Grade C / 4) including Maths & English, minimum 5		X
Qualifications relevant to the delivery of training		X
Experience		
Experience in Youth Work or working with young people in a community context	X	
Experience of working with young people from under-served communities		X
Experience of planning and/or the delivery of community-based training	X	
Experience of working with a range of internal and external stakeholders		X
Experience of providing pastoral support and/or mentoring to young people in a project setting, including supporting young people with complex social, emotional and behavioural needs		X
Experience in completing risk assessments		X
Experience of safeguarding and willing to undertake Safeguarding training relevant to the role	X	X
Skills, knowledge and abilities		
Ability to work well in a team and able to motivate young people and volunteers	X	
Strong communication skills with the ability to communicate effectively with people at all levels, verbally and in writing	X	
Excellent planning and organisation skills	X	
Awareness of the challenges faced by disadvantaged or marginalised young people and the networks that exist to support them		X
Understanding of Equality, Diversity & Inclusion and issues around social mobility	X	
Ability to reflect and act upon feedback to further develop training opportunities and best practise	X	X
Able to adapt quickly to last minute changes when delivering training.	X	X
Be able to use Office 365 products at intermediate level		X
Be willing and able to exemplify the HEART values	X	X
DBS Requirement	Yes	No
Does the role require a DBS check to be carried out to be successful for the role <i>If Yes what level of DBS check is required for the role Basic/Enhanced</i>	Yes - enhanced	

This job description is intended as an outline indicator of general areas of activity and will be amended in light of the changing needs of St John Ambulance. It is expected that the post holder will be as positive and flexible as possible in using this document as a framework.

Initials: PB	Date of preparation: 17/12/2025
Job Approved Date: [Date approved by Job Approval Panel]	Version: (x of y) [Iteration of Job Description]
Ref: JDPS / Directorate / Team / Job Title /yy	

